



## Tara Cheyne MLA

Minister for the Arts, Culture and the Creative Economy  
Minister for City Services  
Minister for Government Services and Regulatory Reform  
Minister for Human Rights

Member for Ginninderra

Our ref: 24/408

Mr Tom Duncan  
Clerk  
ACT Legislative Assembly  
London Circuit  
CANBERRA ACT 2601

Dear Mr Duncan

Thank you for your letter concerning petitions E-PET-009-24 and PET-023-24, lodged by Mr Peter Cain MLA, regarding the long-term car park at the Kippax Group Centre.

The ACT Government understands the need to provide sufficient parking to support local residents and businesses while balancing the conflicting needs of different parking users.

The ACT Government, through Transport Canberra and City Services (TCCS), regularly commissions surveys of government car parking spaces in the city, town centres and selected group centres.

In 2022, TCCS commissioned a survey of government car parking spaces at the Kippax Group Centre. The survey showed out of the 464 public car parking spaces, 67% were utilised during the weekday with the following breakdown:

- a. Short stay (up to 4 hours) – 325 spaces with 64% weekday utilisation;
- b. Long stay (no time restriction) – 92 spaces with 42% weekday utilisation; and
- c. \*Other – 47 spaces with 34% weekday utilisation of Disabled spaces. Weekday utilisation was not recorded for all other types of special use spaces.  
*\*(Disabled, loading zone, taxi, motorcycle, pickup/set down, park and ride, permit zones etc)*

ACT Legislative Assembly London Circuit, GPO Box 1020, Canberra ACT 2601

+61 2 6205 0100

cheyne@act.gov.au

@In\_The\_Taratory

taraforginninderra

in\_the\_taratory

The survey indicated that out of the 464 car parking spaces at the Kippax Group Centre, 92 (20%) spaces were long-stay (with no time restriction) while 325 (70%) were short-stay (up to 4 hours), and 47 spaces (10%) were other parking spaces. Of these, 18% (84 spaces) were on-street while 82% (380 spaces) were off-street.

The 2022 parking survey further showed that of the 380 off-street car parking spaces, 75% (284 spaces) were identified as short stay with 64% weekday utilisation, while 21% (80 spaces) were identified as long-stay with 42% weekday utilisation, and 4% (16 spaces) were mobility spaces with 40% weekday utilisation. All 464 spaces captured by the survey of off-street and on-street parking were within 250 metres walking distance to the centre of the Kippax Group Centre.

The ACT Government has instituted several changes in recent years to improve parking arrangements at the Kippax Group Centre and ensure the sufficient availability of parking – both short- and long-term.

In January 2023, in response to community feedback and a parking assessment by TCCS, the Kippax Park and Ride was relocated from the main car park at the Kippax Group Centre to Moyes Crescent, east of the playing fields. This provided an additional 16 long-stay parking spaces in the main Kippax car park.

Information was distributed to businesses and local residents regarding these changes, via on-site signage and online. Communication materials also raised awareness of other long-stay parking in the area, including the large number of spaces a short walk away on Moyes Crescent and in surrounding streets.

In September 2023, the ACT Government made further improvements to the parking at Kippax. This included creating an additional 12 short stay car parking spaces on Kippax Place, behind the shopping centre, through changes to line-marking.

The ACT Government recently reached an agreement with the owners of Kippax Fair Shopping Centre to deliver substantial investment at the shops including more housing and community infrastructure in addition to expanding the shopping centre.

The first stage includes an expansion of the east precinct towards Moyes Crescent and will include the addition of more than 500 new parking spaces. Following completion of this work, upgrading the existing shopping centre will start, which will also incorporate additional parking, including residential parking for about 288 cars. This project is still subject to the development application process, which will include further opportunities for consultation with the community on the final design.

Given the overall weekday utilisation of car parking spaces at the Kippax Group Centre is 67%, TCCS will continue to monitor the car park use to determine if the utilisation rates have increased and warrant consideration for additional long stay options.

There is one rapid route, five local routes and one shuttle that provide access to Kippax Group Centre by bus, with each of them operating at a 30 minute or better frequency during weekdays. Together, routes 2, 40, 42, 44, 45, 46, and 903 provide access to the centre from the nearby suburbs of Strathnairn, Holt, Higgins, Scullin, Page, Hawker, Macgregor, Charnwood, Latham, and Florey. Rapid route 2 also extends beyond Kippax to the Belconnen Town Centre, City, Barton, and Fyshwick at a 15 minute or better frequency on weekdays, providing convenient options for passengers travelling to and from other major centres across Canberra.

Ceasing parking enforcement would only further impact on availability of parking at Kippax. The objectives of enforcement of parking compliance at shopping centres is to ensure equitable public and business amenity as well as ensuring public and vehicular safety in these areas. Access Canberra Parking Operations attends Shopping Centre precincts as part of its routine compliance patrols and in response to complaints. Consistent with this approach, Kippax Group Centre has been attended on 40 occasions since 1 January 2024, with 372 parking infringements issued. Due to the high number of parking non-compliance in and around the Kippax Group Centre, Access Canberra Parking Operations will continue to undertake enforcement to ensure turnover of parking spaces, parking equity and business amenity by addressing illegal and unsafe parking practices in line with community expectations.

Thank you for raising this matter. I trust this information is of assistance.

Sincerely



Tara Cheyne MLA  
Minister for City Services